

Multi-Modal Measurement for Intelligence Analyst Cell Size Optimization

07 November, 2018 ICCRTS, Pensacola, Florida

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Background

- Increase in asymmetrical warfare, low-contrast enemies
- Need for massed intelligence, surveillance and reconnaissance to aid SOF and UAS prosecution
- Increased use of real-time full-motion video for ISR to provide integrated intelligence to C2:
- Canadian Defence Policy: Strong, Secure Engaged → UAS capability
- Canadian FMV analysts train for all roles, no explicit collective training
- Canada has small, agile military: crew-size optimization is critical



Development

DRDC/AFRL Project arrangement (contract support from Aptima)

Defined 12 PED mission types

 Helicopter Landing Site (HLS) soak, Route Study, Counter IED, Source Follow, Wide Area Search, Domestic Search and Rescue, Convoy, HLS Infil/Exfil, Troops in Contact (TIC), Weapons Employment, Collateral Damage Estimate (CDE), Battle Damage Assessment (BDA)

Identified 11 PED mission difficulty parameters

- Search Geometry, Tasking Type, Recognizability, Specificity of Essential Element of Information, Product Timing, Team Cohesion, Priority Match, Communication Clarity, Weather, Airspace Restrictions, Environment
- Developed 8, 75-minute simulation scenarios of differing anticipated difficulty levels (crawl, walk, run)
- DRDC animated the scenarios on the Testbed for Integrated Ground Control Experimentation and Rehearsal (TIGER) simulation platform

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Pilot Study Objectives

- Characterize 2 and 3 person crews under increasing workload
- Validate scenario content and presentation
- Estimate scenario difficulty levels using established workload measures (e.g. NASA TLX)
- Develop scenario-linked performance and outcome measures









Pers of Interest

User 4

Point of Interest

User 3

Veh of Interest

User 5

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On Target

User 1

to VOGON-CE-LT

Off Target

User 2



Design

Mission 1 = pre, Mission 8 = post 2 between conditions (2 vs 3 crew) x 6 within (trials)

Trial	Difficulty
1	Moderate
2	Easy
3	Easy
4	Moderate
5	Moderate
6	Difficult
7	Difficult
8	Moderate



Independent Variables

Crew size

Mission Difficulty





Dependent Variables





Constructs

	Constructs									
Modalities	Workload	Workload Distribution	Communication	Situational Awareness	Performance					
Self-report	NASA-TLX; Validated Role Overload measure; experiential workload item	Validated measure	Validated measure	Validated measure						
Behavioral observation	SME observed ratings				SME observed ratings					
Human- Computer Interaction	Validated tool used to record interactions with computer		Chat Behavior; CPAS							
HRV	Equivital vest (data unavailable)									



Results: Self-report

	Mission	1	2	3	4	6	8	Avg	SD
	Mission Difficulty	1-2-3	1	2	2.5	1.5	1-2-3		
	Workload								
ted mpt	Experiential Wrkld: /3								
toma It Pro	2-person team	1.50	1.56	1.55	1.78	1.63	1.53	1.60	0.10
Aut Cha	3-person team	1.47	1.20	1.28	1.44	1.64	1.91	1.49	0.26
sion	NASA-TLX Workload: /100								
Post-Mis NASA-T	2-person team	55.83	60.00	47.83	52.50	58.83	50.33	54.22	4.82
	3-person team	51.89	46.33	29.56	42.00	46.67	40.33	42.80	7.64



Results: Self-report NASA TLX



Results: Self-report

	MIssion	1	2	3	4	6	8	Avg	SD
	Mission Difficulty	1-2-3	1	2	2.5	1.5	1-2-3		
	Workload /5								
	2-person team	3.25	3.50	2.50	3.50	3.25	3.00	3.17	0.38
	3-person team	2.17	2.00	2.50	2.33	3.33	2.67	2.50	0.47
	Wrkld. Distribution /5								
urvey	2-person team	2.83	3.33	3.17	3.67	4.33	4.33	3.61	0.62
sion S	3-person team	2.94	3.33	3.22	3.33	3.56	3.44	3.31	0.21
liss	Communication /5								
ost-N	2-person team	3.83	3.67	4.33	4.33	3.83	4.50	4.08	0.35
P	3-person team	3.11	4.33	4.11	3.67	3.67	3.89	3.80	0.42
	Sit. Awareness /5								
	2-person team	4.00	4.00	4.50	4.50	4.50	4.50	4.33	0.26
	3-person team	2.67	3.50	3.33	4.00	3.33	4.00	3.47	0.50

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Results: Paper Observations

Mission	1	2	3	4	6	8	Avg	SD
Mission Difficulty Level	1-2-3	1	2	2.5	1.5	1-2-3	-	-
Detect: α correct								
2-person team	0.83	0.84	0.80	0.97	0.56	0.92	0.82	0.14
3-person team	0.84	0.74	0.79	0.63	0.58	0.78	0.73	0.10
Identify: α correct								
2-person team	0.76	0.86	0.83	0.88	0.74	1.00	0.84	0.09
3-person team	0.72	0.67	0.68	0.88	0.69	0.83	0.74	0.09
Workload: /3								
2-person team	3.00	2.88	1.75	3.00	1.63	2.13	2.40	0.64
3-person team	2.00	1.75	2.00	1.88	1.25	1.75	1.77	0.28



SPOTLITE DEMO

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← SP-	TLITE LIVE TAG	GING STATIONS	MISSION SURVEY	REVIEW	:
	Detect				
	Identify				
	Communicate				
	Other				
	Workload	×			
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SPOTLITE DEMO

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SPOTLITE DEMO



Results: SPOTLITE Tablet Observations

Mission	3	4	6	8	Avg	SD
Mission Difficulty	2	2.5	1.5	1-2-3		
Communicate /5	0.79	0.89	0.89	0.95	0.88	0.06
Detect /5	0.74	0.74	0.72	0.85	0.76	0.06
Identify /5	0.89	0.92	0.77	0.98	0.89	0.09
Workload /5	1.00	1.00	2.42	2.19	1.65	0.76



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Results: SPOTLITE Tablet vs Paper observations, 3 person

Mission	3	4	6	8	Avg	SD
Mission Difficulty	2	2.5	1.5	1-2-3		
Communicate	0.79	0.89	0.89	0.95	0.88	0.06
Detect /5	0.74	0.74	0.72	0.85	0.76	0.06
Detect	0.79	0.63	0.58	0.78	0.70	0.11
Identify /5	0.89	0.92	0.77	0.98	0.89	0.09
Identify	0.68	0.88	0.69	0.83	0.77	0.10
Workload /5	1.00	1.00	2.42	2.19	1.65	0.76
Workload	2.00	1.88	1.25	1.75	1.72	0.33



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Results: HCI – Number of Interactions

Mission	1	2	3	4	6	8	Avg	SD
Mission Difficulty	1-2-3	1	2	2.5	1.5	1-2-3	-	-
Total Activity Count								
2-man team	10440	16019		10074	12214	12451	12239.60	2109.86
3-man team	11327	10733	11035	12785	14214	14819	12485.50	1583.24
Chat Activity Count								
2-man team	6168	7658		7219	7866	7822	7346.60	632.16
3-man team	5987	5790	7018	9628	9932	10357	8118.67	1904.14





- Workload was higher across all modalities for 2-person team, consistent with NASA TLX and chat prompts
- Workload distribution improved over missions for both teams, but at a higher rate for the 2-person team
- SA was better for the 2-person team
- Less communication for 2-person team, but better communication
- For detection and identification, 2-person team performed better
- Mission 3 was less complex than intended by researchers



Strengths/Limitations

- Use of multi-modal measurement
- Thorough, realistic simulation exercises with varying workload
- International collaboration
- Two person team had most experienced/qualified participant
- Only one participant was from the target community
- N was very small prohibited statistical analysis



Future Research

- Larger sample
- Better/clearer understanding of behavioural construct by raters
- Consistent use of tablet or paper based behavioural assessment tool
 Addition of HRV and evaluation of intelligence products



Comments or Questions?



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